



# New Product Bulletin

## **The Cummins Filtration Warranty**

When you buy a Cummins Filtration product, you are assured superior warranty protection from the point of purchase throughout the recommended life of the product. Unlike industry competitors, our warranty coverage is not pro-rated, which means you are fully protected through the recommended service life of the product. These factors make the Cummins Filtration Warranty one of the best in the industry.

To read more about the competitive benefits of the Cummins Filtration Warranty, click [here](#) [1].

## **The Cummins Filtration Warranty - Best In The Industry**

For your convenience, the Cummins Filtration Warranty is now available for download in several different languages. To download a specific language-version of the warranty, choose an option below:

- [Chinese](#) [2]
- [Danish](#) [3]
- [Dutch](#) [4]
- [English](#) [5]
- [French](#) [6]
- [German](#) [7]
- [Italian](#) [8]
  
- [Japanese](#) [9]
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**NOTE: The Fleetguard® Warranty is in PDF format, which requires the Adobe Acrobat® Reader plug-in. If you do not have the plug-in, click on the link below to obtain it.**

> [Get the plug-in](#) [16]

### Customer Friendly Warranty Claim Process

When you have a quality concern, we realize that you want it resolved quickly. In the unlikely event that you need to return a Cummins Filtration product, we offer a hassle-free process:

1. For general assistance, returning product that has not been used, locating missing components, reimbursements, returning damaged product caused by packaging/shipping, returning product that does not fit, etc., please contact the Customer Assistance Center for your region to initiate the warranty process. In North America, call Toll Free: 800-22FILTER (800-223-4583).
2. When there is a problem with the filter that necessitates repair work to be done, please contact Cummins Filtration warranty group by filling out and submitting the [Warranty form](#) [17]. **Be sure to include repair orders, list of repair parts used, labor charges and any additional information that might support the requested claim.**
3. DO NOT cut open or alter the product in any way. Box the product in question using appropriate container(s). We will provide you with the appropriate mailing address for the product. Retain any associated fluid samples and affected parts for possible evaluation.

