



New Product Bulletin

Cummins Filtration Warranty

The Best Warranty in the Business

Superior products deserve a superior warranty promise. That's why Cummins Filtration products are backed by one of the most comprehensive and inclusive warranties in the industry.

If you are unhappy with the performance of any Cummins Filtration product, we will replace it free of charge. And unlike industry competitors, our warranty coverage is NOT pro-rated, ensuring you are fully covered for the length of the recommended service life of the product.

Customer Friendly Warranty Claim Process

When you have a quality concern, we understand you want it resolved quickly so your equipment can get back to work. In the unlikely event that you need to return a Cummins Filtration product, we offer a hassle-free process:

1. Retain the product in question and call the Customer Assistance on 1800 032 037 (Australia) or 0800 448 363 (NZ) to initiate the warranty process.
2. DO NOT cut open or alter the product in any way. Box the suspect product using appropriate container(s). Customer Assistance will provide you with the appropriate mailing address for the product. Retain any associated fluid samples and affected parts for possible evaluation.
3. Include repair orders, list of repair parts used, labour charges, and any additional information that might support the requested claim.

For more information, download our warranty brochures:

LT36039AU Cummins Filtration Warranty

[Download \(1.44MB\)](#) [1]

LT20715 Cummins Filtration Warranty Statement

[Download \(123.18KB\)](#) [2]

